

Software Matrix

A comprehensive overview of various software products

		AccuMed Technology Solutions (800) 777-9141 www.Accu-Med.com	Chart Links (888) 369-0707 www.chartlinks.com	Clinicient (877) 312-6494 www.clinicient.com	Easy Billing Inc (800) 618-6136 www.easybillingsoftware.com	EON Systems (800) 955-6448 www.eonsystems.net
Product name		Connections Therapy Management	Chart Links Rehabilitation Software	Clinicient Insight	Easy Billing Professional	The Digital Office™: The Practice Solution™ (TPS), Documentor™, Document Solution™
Product Features	Billing	X		X	X	X
	Dashboard capabilities	X		X		X
	Documentation	X	X	X		X
	Management reports	X	X	X	X	X
	Patient evaluations	X	X	X		X
	Patient/physician/insurer letters		X	X	X	X
	Outcomes reporting	X	X	X		
	Scheduling	X	X	X	X	X
	Voice recognition					X
Other		MD Authorization Management, Analytics Module	Practice-management consulting	Self generated reports, AR, unlimited groups, providers, auto payment posting, eligibility, collections, HL7 interfacing with other HER	Document storage and management	
Which operating systems are supported?		Microsoft Windows: Windows 7, Windows Vista, Windows XP SP2 Home or Professional	Microsoft Windows	Windows 7, Vista or XP, Macintosh Snow Leopard with Parallels Desktop or VMware Fusion	Windows and Mac	Windows XP Pro, Vista, Windows 7, Windows Server 2003, Windows Server 2008
Are there any Web-accessible features?		Yes, our entire system is Web-based.	Yes	System may be accessed from any computer with an Internet connection	Training tutorials	Updates, tech support
What service support options are available?		Provided by a month-to-month subscription and includes unlimited users, unlimited computers, and unlimited support.	Installation, training, support, maintenance	Full support is included free of charge	Unlimited annual license service agreement, Tutorials within the program, individual appointments	Training consultant (included in price), training CDs, online manuals, online
Is this product HIPAA compliant (if applicable)?		Yes	Yes	Yes	Yes	Yes
Are upgrades/updates included?		Yes, they are included as part of the month-to-month subscription.	Yes	Yes, all upgrades and updates are automatic and free of charge.	Updates are included; upgrades may incur costs if moving to major version changes	Upgrades and updates are included in the price of a tech support contract.
Pricing Structure		Subscription	Flat fee	Subscription	Flat fee	Flat fee
Is there a setup fee? If so, what is it?		One-time \$1,000 for the entire organization (not per facility or clinic). This includes up to 10 hours of Web-based training.	No	We have an implementation and training fee that is based upon the size of the organization, # of users, and software package used.	No	Training consultant is free to help setup. There is an on-site option that is a paid service.
How does this software help PTs run a more efficient practice?		Integrate clinical, administrative and financial data for timely billing and real-time decision support. Produce Deficit Directed Documentation using the multidisciplinary Rehab Outcomes Measures. Manage caseloads with Web-based centralized therapist scheduling. Track payor-specific Local Coverage Determination guidelines.	Automates workflow for referrals, insurance authorizations, cross-discipline scheduling, documentation, charges, and more. Chart Links Rehabilitation Software allows PTs to be more efficient and to provide a higher quality of care by delivering results in the areas of compliance, outcomes, analytics, and revenue.	Because our system integrates EMR software with billing, PTs get paid faster and typically a higher payment amount per visit. Our customers claim our EMR software saves approximately 45 minutes of documenting time per day, per therapist, and they receive payment in as little as 6 days from date of service.	All our regular updates have been based on user input and suggestions. The ability to self generate literally 1000s of financial reports. Accounts receivables are tracked by patient and/or carriers through reports and user based "Worklists" with scheduled reminders for "Claim Tasks."	The flow-sensitive nature of The Digital Office makes it very efficient. Not a lot of menus to look through; not a lot of clicks to get to where you want to go. Once a patient is selected, you can get to his or her record in any of the software components that make up The Digital Office.

	FOTO (800) 482-3686 www.fotoinc.com	GalacTek (800) 966-1462 www.INeedEclipse.com	GiftRAP Health Care Solution Corp (800) 619-4243 www.giftrapcorp.com	Hands On Technology Inc (866) 562-8413 www.rehabsoftware.com	InTouch Practice Management Software (877) 510-7473 www.getintouch.us
Product name	Patient Inquiry (PI)	ECLIPSE	Rehab Optima ROX	TheraOffice	InTouch Practice Management Software
Product Features	Billing	X	X	X	X
	Dashboard capabilities		X	X	X
	Documentation		X	X	X
	Management reports	X	X	X	X
	Patient evaluations	X		X	X
	Patient/physician/insurer letters		X		X
	Outcomes reporting	X		X	X
	Scheduling		X	X	X
	Voice recognition				X
	Other			MD Authorization Management, Analytics Module	Practice-management consulting
Which operating systems are supported?	Any system that can access the Internet	Windows	Web based	Windows XP or higher	All versions of Windows and Windows Servers
Are there any Web-accessible features?	Yes, PI is fully Web-accessible	No	Yes	The system may be accessed from any computer with an Internet connection	Yes
What service support options are available?	Toll-free customer and technical support are included	Phone/e-mail	Full customer support	Phone, e-mail, and remote access	All support and upgrades are included in the monthly fee
Is this product HIPAA compliant (if applicable)?	Yes	Yes	Yes	Yes	Yes
Are upgrades/updates included?	Yes	Yes	Yes	Yes	Yes
Pricing structure	Monthly fee	Flat fee	Monthly Fee	Subscription	Subscription
Is there a setup fee? If so, what is it?	No, just the annual fee for the first year up front.	Training	Yes, but varies depending on number of modules selected		None
How does this software help PTs run a more efficient practice?	FOTO provides risk-adjusted nationally benchmarked comparisons of treatment effectiveness, efficiency, and patient satisfaction that enable clinics to market strengths and manage weaknesses.	ECLIPSE has been helping PTs with all aspects of their practices for years. For example, it automatically tracks authorizations and visit counts, and helps automate various forms used to seek authorization of additional treatment.	Rehab Optima Therapy Software (ROX) and ROX Mobile optimize the quality of clinical documentation while also increasing staff efficiency and the financial bottom line. Rehab Optima is designed to conform to the unique needs of each individual client, so it will perfectly fit your organization.	Hands On Technology Inc created a fully integrated EMR and practice-management system so that all aspects of patient care become unified in one program. Patients who are reaching their caps or the end of their prescriptions generate striking alerts instructing TheraOffice users to take action in enhancing compliance. Our custom-tailored documentation ensures that reports exhibit unique professionalism instead of "fill-in-the-blank" templates.	By providing them with the tools and reports they need to actually grow revenue, increase cash flow, enhance customer service, and raise productivity.

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	Planetrehab Inc (800) 982-5447 www.planetrehab.com	PT Billing Solution (877) 445-5925 www.ptpracticepro.com	PTOS (800) 824-4305 www.ptos.com	Quick Notes (800) 899-2468 www.quicknotes.com	Raintree Systems Inc (800) 333-1033 www.raintreeinc.com
Product name	Planetrehab	PT Practice Pro	PTOS	Quick Notes EMR and Portable Note Solutions	TherapyRehab Plus
Product Features	Billing	X	X	X	X
	Dashboard capabilities		X		X
	Documentation	X	X	X	X
	Management reports	X	X	X	X
	Patient evaluations	X	X	X	X
	Patient/physician/insurer letters	X		X	X
	Outcomes reporting		X	X	X
	Scheduling	X	X	X	
	Voice recognition		X		
Other	Scanning, single, and multi clinic management		E-Claims		Patient portal
Which operating systems are supported?	Windows	Windows and Mac	Windows, SQL Server	Windows 7/Vista/XP and Mac and Palm	Windows
Are there any Web-accessible features?	Yes	Yes, our product is fully Web based so all of our product can be accessed via the Internet.	No		Securely accessed from any computer with an Internet connection; also features patient portal capabilities.
What service support options are available?	All support, updates, upgrades, and training are free, including telephone technical support, billing support, and collections support.	We offer 24/7 live person customer support.	Service Club, customer service telephone support; multiple training programs	Annual and quarterly service, update plans	Unlimited access to tech support. Dedicated service rep. 24/7 response in critical situations.
Is this product HIPAA compliant (if applicable)?	Yes	Yes	Yes	Yes	Yes
Are upgrades/updates included?	Yes (free)	Yes	Yes	Updates are included if you are on a valid service plan. Upgrades are available for discounted purchase.	Yes. Updates and upgrades are included for those clients on customer support.
Pricing structure	Percentage of claims	Monthly Fee	Flat fee	Flat fee	Flat fee, subscription
Is there a setup fee? If so, what is it?	\$1,500	Yes	No	No	Fees for setup, configuration & training vary depending on the requirements of the implementation.
How does this software help PTs run a more efficient practice?	Allows management to standardize documentation, standardize charges and set company-wide billing policies. All data is centrally located, so multiclinic operations can be managed from one location. The appointment book is easy to use while providing all the needed tools to manage patient load.	Being able to access your patients' information quickly and easily cuts down the time necessary for scheduling patients. With documentation, you can utilize customized templates, upload notes, or copy notes from a previous appointment. This allows for documentation time to be drastically reduced. In billing, we reduce the number of rejected claims by utilizing a HCFA preview screen that creates a warning for any missing information.	Choosing the right practice-management software is critical to your business. Not only is PTOS the most supported software for physical therapists with users in all 50 states, but it offers a wide range of solutions: billing, documentation, scheduling, outcomes management, electronic claims, practice analysis, collections, accounts receivable, and so much more.	Documentation and Charting is required for every patient and every encounter. Quick Notes has been supporting PT and Rehab since 1989. Our solutions protect the practice against all medical/legal issues, and helps the facility get paid. Portable notes are easy to use and easy to implement at the practice. Maintain rapport with the patient, while saving the PT valuable time. Ultimately, good documentation will help the practice while allowing the PT to provide better patient care.	The program is integrated, tying together scheduling, clinical documentation, billing and collections, and reporting. Detailed clinical notes can be written in a few minutes and faxed from the system. Extensive task assignment and tracking capabilities.

	The Rehab Documentation Company (888) 401-4400 www.rehabdocumentation.com	Source Medical Solutions (866) 245-8093 www.sourcemed.net	Spectrasoft (480) 413-0450 www.spectrasoft.com	TherAssist Software (800) 596-3646 www.TherAssist.com	WebPT (866) 221-1870 www.webpt.com
Product name	ReDoc 360 (Enterprise Edition), ReDoc for Clinics, and ReDoc Scheduler	TherapySource™ and Rehab Toolkit™	SpectraSoft PT	TherAssist Software	WebPT
Product Features	Billing		X	X	X
	Dashboard capabilities				X
	Documentation	X	X	X	X
	Management reports	X	X	X	X
	Patient evaluations	X	X	X	X
	Patient/physician/insurer letters	X	X	X	X
	Outcomes reporting	X	X	X	X
	Scheduling	X	X	X	X
	Voice recognition			X	
	Other			Automated phone/text/e-mail reminders, and alerts	
Which operating systems are supported?	WinOS	Both products are Windows based	Windows and Web-based	Windows Server with MS SQL database	All
Are there any Web-accessible features?	Yes	Yes, Both applications can be accessed via the web using standard VPN fire-wall devices for security.	Yes	Yes	Entirely Web-based
What service support options are available?	Several different service level agreements depending on Client size and complexity.	Standard support agreements are included as part of annual maintenance.	In-house, domestically provided support	Included with ASP service; annual for LAN clients	Unlimited lifetime access to WebPT Technical Support via toll-free number, e-mail, online knowledge base
Is this product HIPAA compliant (if applicable)?	Our products and services facilitate the compliance of the HIPAA Covered Entities who are our clients.	Yes	Yes	Yes	Yes
Are upgrades/updates included?	Yes	Updates/upgrades are free with maintenance agreement.	Yes	Included with ASP service; annual for LAN clients	Yes, monthly updates are included.
Pricing structure	Flat fee, subscription, Percentage of claims, monthly fee	Flat fee, subscription, percentage of claims, monthly fee	Flat fee, subscription	Flat fee, subscription, monthly fee	Monthly fee
Is there a setup fee? If so, what is it?	Yes, depends on the size and complexity of the client.	Training and Implementation fees are based on the number of facilities and users.	Starts at \$500, varies by size and complexity of organization.	Waived with 3-year commitment	Yes, varies (includes training and lifetime support)
How does this software help PTs run a more efficient practice?	ReDoc 360 delivers a proven performance-improvement process that will increase each rehab clinic's profitability through workflow reengineering and analysis of key performance indicators. ReDoc 360 incorporates the ReDoc Business Intelligence Dashboard and the library of ReDoc Management Reports.	The business rules, alerts, and warnings aide the clinical staff in assuring proper authorizations and physician orders are in place, reducing the number of times a patient is treated that you won't get paid for. Enterprise Capabilities. We are the only products on the market that are technically designed and proven to support clients from 1 clinic, to over 1,200 clinics and 30,000 patient visits a day.	SpectraSoft PT offers tools and best practices that encourage patient compliance with the care plan to enhance outcomes and reduce early discharges. The system not only eliminates unauthorized visits, it can also assist PTs in providing all authorized care during the intervention. Management reports not only track referrals, but offer drill-down and geographic data that make it easier to build a loyal referral network.	TherAssist is a user-friendly scheduling, documentation, and integrated billing software to the rehab industry. TherAssist is designed to increase efficiency for administrative and clinical staff, centralize multisite operations, and increase reimbursements. An ideal solution for any size or discipline practice, TherAssist works in LAN/WAN configurations, or as an ASP.	WebPT is the one integrated place for easy access, from anywhere, to all your patient records, documentation charts, clinic schedules, physician files, practice management tools, and billing. The automated rehab Billing Feeds Manager sends complete, accurate billing information directly to your billing system or outsourced provider.